#### AGENDA ITEM NO.

#### TRAFFORD COUNCIL

Report to:

**Public Protection Sub-Committee** 

Date:

26<sup>th</sup> March 2015

Report for:

Decision

Report of:

**Head of Public Protection** 

#### Report Title

HACKNEY CARRIAGE AND PRIVATE HIRE VEHICLE TESTING PROCEDURES

#### **Summary**

As part of an on-going review of the Council's Hackney Carriage and Private Hire Vehicle Specification, officers have reviewed the current testing procedures undertaken by Kier at the Council's Higher Road Depot. This report outlines the current procedures and requests the Sub-committee to reaffirm these where applicable. The report also includes proposals to introduce new documented procedures, new sanctions and revised fees and charges.

#### **Options**

The Sub-Committee is asked to consider the report and determine to either approve or modify the following:

Proposal 1 – Compliance Test Standards

Proposal 2 – Sanctions for failure to maintain vehicle

Proposal 3 – Inspection Items and Retest Policy

Proposal 4 – Age test to follow compliance test

Contact person for access to background papers and further information:

Name:

Joanne Boyle

Extension:

4129

Background Papers:

#### 1.0 BACKGROUND

- 1.1 Section 48 of the Local Government (Miscellaneous Provisions) Act 1976 (the Act) provides that the Council will not grant a hackney carriage or private hire vehicle licence unless it is satisfied that the vehicle is in a suitable mechanical condition; and is safe and comfortable.
- 1.2 As part of an on-going review of the Council's Hackney Carriage and Private Hire Vehicle Specification officers have reviewed the current testing procedures undertaken by Kier at the Council's Higher Road Depot. This report outlines the current procedures and requests the Sub-committee to reaffirm these where applicable. The report also includes proposals to introduce new documented procedures, new sanctions and revised fees and charges.

#### 2.0 VEHICLE TESTING

- 2.1 Section 50 of the Act provides that the Council may require a proprietor to present a vehicle for inspection and testing on a maximum of three separate occasions.
- 2.2 Trafford Council currently require all licensed hackney carriage and private hire vehicles to be inspected every six months.
- 2.3 The Sub-Committee is asked to approve the following:

#### Proposal 1 – Compliance Test Standards (Revised)

2.4 All vehicles will be subject to a compliance test at the Council's appointed test station before a licence is granted. A Certificate of Compliance will be issued and must be produced as evidence that a vehicle meets the required standard. All vehicles must undergo a compliance test every six months during the currency of the vehicle licence. **Appendix A** to this report sets out the vehicle testing standards to be applied.

#### Proposal 2 – Sanctions for failure to maintain vehicle (New)

2.5 Where any vehicle fails three consecutive compliance tests the proprietor will be reported to the Public Protection Sub-Committee. The Sub-Committee will consider whether, in the circumstances, the proprietor is still suitable to hold a hackney carriage or private hire proprietor's licence.

#### Proposal 3 – Inspection Items and retest policy (Revised)

2.6 Licensed vehicles that fail an authorised examination and test, and are deemed unsafe as a passenger vehicle by the vehicle examiner, may result in the vehicle proprietor or driver being issued with a suspension notice in order to prevent the vehicle being used to carry passengers until the defect(s) is/are remedied. Appendix B to this report sets out the proposed inspection items and Appendix C sets out the proposed retest policy.

#### 3.0 AGE TEST

- 3.1 Trafford Council has a policy as regards the maximum ages of public/private hire vehicles when they are first licensed:-
  - Private Hire Vehicles 4 years
  - Hackney carriage Vehicles 10 years
- These maximum age limits are subject to the proviso that if an older vehicle is deemed to be in exceptional condition it can be eligible to be licensed.
- 3.3 For a vehicle to be regarded as in exceptional condition it must appear to be in substantially better condition than would normally be expected for a vehicle of the maximum age. This assessment is undertaken by qualified testers at the Higher Road Depot. A copy of the guidance on the age test is attached at **Appendix D**.
- 3.4 The age test is currently carried out on a separate day to the compliance test, meaning that owners with older vehicles are required to present those vehicles on three separate occasions. The proposal below would bring the age test in line with one of the two compliance tests. Where the age test takes place immediately after the compliance test, the fee for the age test will be reduced to take account of the fact that the vehicle is already in a testing bay ready to be tested.

# Proposal 4 – Age test to follow compliance test (Revised)

- 3.5 One of the two yearly compliance tests will include an age test, where applicable, at an additional charge of £12.50. The age test must be carried out with the compliance test which falls closest to the renewal of the licence.
- On renewal of the licence the vehicle owner will be required to provide a copy of the age test certificate showing that a test has been done within the last 6 months. If an age test has not been done the licence will not be renewed and the vehicle will be subject to an age test at the full fee of £25 and a new vehicle application.

#### 4.0 CONSULTATION

4.1 The Hackney Carriage trade representatives and private hire operators were consulted about the proposed changes in February 2015. The comments received are contained in **Appendix E1 – E6**.

#### 5.0 OPTIONS

5. The Sub-Committee is asked to consider the report and determine to either approve or modify the following:

Proposal 1 – Compliance Test Standards

Proposal 2 – Sanctions for failure to maintain vehicle

Proposal 3 – Inspection Items and Retest Policy

Proposal 4 – Age test to follow compliance test

# **APPENDIX A**

# Hackney Carriage and private hire vehicles examination and testing requirements in addition to those forming part of the MOT/VOSA test

1.0	Rear drive shaft inner/outer gaiters					
	Method of inspection Inspect rear drive shaft inner/outer gaiters for condition and security (where applicable).	Reason for failure  Gaiter missing/damaged/split or insecurely fitted. Drive shaft couplings excessively worn, insecure or damaged.				
2.0	Prop shaft					
<u> </u>	Method of inspection	Reason for failure				
	Check for wear in needle roller bearings/cups, alignment of yokes and condition and security of retainer/circlip. Check security of flange bolts and/or nuts. Check condition of centre bearing and sliding spine.	Universal coupling yokes misaligned or incorrect propshaft fitted.  Needle roller bearings rusted/worn/seized.  Bearing cup retainer/circlip missing or insecure Coupling flange bolts loose, missing, or antiloose/locking washer missing.  Sliding joint spline worn or damaged to extent where it is likely to cause vibration or failure.  Centre bearing noisy or worn.  Mounting bracket incorrectly fitted, cracked, incorrect type or bearing rubber mounting deteriorated or split.				
3.0	Wheels					
	Method of inspection	Reason for failure				
	Check condition of spare wheel	Does not meet legal requirement.				
	and tyre (where accessible).	Exemption: where there is no provision for a spare wheel.				
4.0	Seatbelts All seat belts including rear fa					
	Method of inspection	Reason for failure				
	Inspect all non-obligatory seatbelts (where fitted) to the same MOT test standard as obligatory seatbelts.	A non-obligatory seatbelt that does not meet MOT test standard for an obligatory seatbelt.				
5.0	Seating					

	Seating security and condition							
	Method of inspection	Reason for failure						
	Check all seats are properly cushioned and free from damage. Check that seating and arm rests meet manufactured specifications. Removed additional seating – brackets and mountings do not	Seat cushion worn, damaged or insecure. Base or back rest cushion worn to the extent that the frame protrudes. Damaged/ torn or sharp edges of seating or arm rests. Seat base or back rest insecure. Seat mechanisms faulty in operation. Seating dirty or stained.						
	protrude in such a manner that	Brackets or mountings protruding dangerously.						
	it may cause damage or injury.	Must not have the ability to fit more seats than licensed for.						
6.0	Doors							
	Locks, hinges, panelling, etc.							
	Method of inspection	Reason for failure						
	With the doors open (approx.18 inches) check for excessive wear in hinges.	Insufficient doors, door hinges worn in excess of manufacturers recommended tolerance.						
	wear in hinges.  Check that all passenger door locks and handles are easily operated from inside and outside the vehicle, as appropriate.  Check door seals, handles, bonnet catches and support struts for security and condition.	Doors will not open easily, sticking doors.  Doors will not lock internally or difficult to lock.  Door check strap missing/broken or incorrectly fitted.  Door seals missing/damaged/incorrectly fitted or not creating a proper seal.  Door handles or interior panelling insecure/sharp edges/damages or incorrect type.						
	In respect of Hackney carriages  – automatic door lock operation and function	Check passenger doors lock when foot-brake is applied and that warning lamps come on.						
7.0	Glass and windows							
	Condition of windows, glass or	rother transparent material						
	Method of inspection	Reason for failure						
	Check the condition of all internal screens partitions, side, rear, roof and door windows/glass for cracks, surface damage and discolouration.	A crack, significant surface damage or discolouration in glass or other transparent material.  Tinted windows – must allow at least 70% visible light transmission in all windows except front windscreen which must be 75%.  Approved tint-meter to be used at testers						
	Check that all windows that are	discretion						

discretion.

Glass or approved material not transparent.

Check that all windows that are

designed to open can do so.

	Check for security, wind and water tightness. From inside the vehicle, check that all windows and screens are free from defect or other objects, which may excessively impair vision and that they conform to the manufacturer's specification. Stickers are not permitted on windows unless they have been approved by the licensing authority.	Window will not open/close or is difficult to open/close. Window will not open completely to manufacturer's specification. Interior of vehicle not wind and water tight. Unauthorised stickers or objects attached to windows or screens. Any missing or broken glass/scored glass/cracked or holed glass, which may be likely to deteriorate quickly and cause failure.
8.0	Passenger communication	
	Method of inspection	Reason for failure
	From inside the vehicle check that any passenger can communicate with the driver without restriction. Check that intercom system (where fitted) works correctly.	Panelling between front and rear compartment giving no means of adequate access for audible communication.  Panel not transparent.  Intercom system not working/faulty/unclear in operation.
9.0	Oil Leaks Engine, gearbox and final drive	
	Method of inspection	Reason for failure
	Inspect the engine and drive train for obvious leaks.	A severe oil leak, where oil is dripping from the vehicle during the vehicle inspection.
10.0	Electrical wiring and equipmen	
	Method of inspection	Reason for failure
	Check all areas of the vehicle, in particular around the foot controls and dash panel area, for loose or defective wiring and equipment.	Any loose or damaged wiring.  Any wiring, which may be so positioned or installed as to represent a safety risk.
11.0	Interior lights	
	Method of inspection	Reason for failure
	Check operation of interior lights with door shut. Open each door individually and check the operation of the interior lights.	Interior light does not operate when any one door is opened (where fitted). Interior light does not operate when switched on. Interior light not giving off sufficient light so as to cause difficulty in vision to both rear or front seated

	meter/taxi lamp operation	Taxi illumination lamp in operative or dim.					
13.0	Engine and gearbox mounting						
	Method of inspection	Reason for failure					
		Reason for failure					
	From underneath the vehicle	Damaged or deteriorated mounting failed or likely					
	and from the engine	to fail.					
	compartment, inspect visually for any evidence of damage or	Insecure, broken or missing engine stabiliser rods.  Cross member split/cracked or likely to fail or					
	deterioration of mountings. If	deteriorate.					
	mounting is suspect it may be	dotorioraço.					
	necessary to use a lever to						
İ	release its load.						
14.0	Heater						
	Method of inspection	Reason for failure					
	_						
	Examine heater for operation,	Noisy operation.					
Ī							
	security and condition.	Leaking matrix or hoses.					
	Check condition of heater hoses	Insecure installation.					
:	7	Insecure installation. Heater faulty or inoperative.					
15.0	Check condition of heater hoses  Examination of body	Insecure installation.					
15.0	Check condition of heater hoses	Insecure installation. Heater faulty or inoperative.					
15.0	Check condition of heater hoses  Examination of body	Insecure installation. Heater faulty or inoperative.					
15.0	Check condition of heater hoses  Examination of body  Front and rear bumpers	Insecure installation. Heater faulty or inoperative. Controls or switches faulty.  Reason for failure					
15.0	Check condition of heater hoses  Examination of body Front and rear bumpers  Method of inspection	Insecure installation. Heater faulty or inoperative. Controls or switches faulty.					
15.0	Check condition of heater hoses  Examination of body Front and rear bumpers  Method of inspection  Check front and rear bumpers	Insecure installation. Heater faulty or inoperative. Controls or switches faulty.  Reason for failure  Bumpers missing, insecure, incorrectly positioned,					
15.0	Examination of body Front and rear bumpers  Method of inspection  Check front and rear bumpers for security, positioning and	Insecure installation. Heater faulty or inoperative. Controls or switches faulty.  Reason for failure  Bumpers missing, insecure, incorrectly positioned, corroded or damaged.					
	Examination of body Front and rear bumpers  Method of inspection  Check front and rear bumpers for security, positioning and damage  Load security  Luggage boot area	Insecure installation. Heater faulty or inoperative. Controls or switches faulty.  Reason for failure  Bumpers missing, insecure, incorrectly positioned, corroded or damaged.					
	Examination of body Front and rear bumpers  Method of inspection  Check front and rear bumpers for security, positioning and damage  Load security  Luggage boot area  Boot lid/tailgate	Insecure installation. Heater faulty or inoperative. Controls or switches faulty.  Reason for failure  Bumpers missing, insecure, incorrectly positioned, corroded or damaged. Protruding or sharp edges.					
	Examination of body Front and rear bumpers  Method of inspection  Check front and rear bumpers for security, positioning and damage  Load security  Luggage boot area	Insecure installation. Heater faulty or inoperative. Controls or switches faulty.  Reason for failure  Bumpers missing, insecure, incorrectly positioned, corroded or damaged. Protruding or sharp edges.					
	Examination of body Front and rear bumpers  Method of inspection  Check front and rear bumpers for security, positioning and damage  Load security  Luggage boot area  Boot lid/tailgate	Insecure installation. Heater faulty or inoperative. Controls or switches faulty.  Reason for failure  Bumpers missing, insecure, incorrectly positioned, corroded or damaged. Protruding or sharp edges.					

Т	presence/security/condition and	missing/insecure/leaking or damage.
	weather tightness of boot	Described in the fully
	lid/tailgate support	Boot lid/tailgate is not self-supporting in the fully
	struts/mechanism and weather	open position.
	seal.	Damage or missing boot door/tailgate weather
	Check that they support the	seal.
	boot lid/tailgate safely in the	Seal.
	open position and seal correctly	Parcel shelf/luggage cover missing/insecure or
	in the closed position. Check	damaged.
	condition and presence of	damagou
	weather seals. Check for	
	presence/security/condition of	
	•	
	parcel shelf/luggage cover.	rk (and detailed hadywork/paint work
17.0	requirements)	rk (see detailed bodywork/paint work
	Method of inspection	Reason for failure
	Examine interior and exterior of	Severe corrosion causing weakening or
		disfigurement of structure or panels.
	body to identify corrosion,	Cracked panels/sections.
	cracks or damage and condition	Damage which is a potential hazard to the public.
	of paintwork.	Paintwork not a uniform colour match.
	ů	Paintwork blistered or eroded.
		Poor quality repair or repair not uniform.
18.0	Body floor	
	Method of inspection	Reason for failure
	Examine body floor pan to	Severe corrosion causing weakening of floor pan.
	identify corrosion, cracks or	Cracks or damage to floor pan causing weakening
	į	or potential danger to passengers.
	damage.	Repair(s) of poor quality.
40.0	Interior panels	Tropalito, or poor quality.
19.0	Security and condition of pane	le .
	Security and condition of sun	
	Security and condition of Sun	/13013
	Method of inspection	Reason for failure
	Examine all interior panels for	Insecure panels or sun visors.
	security and condition.	Damaged panels or sun visors
	Examine sun visors for	Sun visors will not remain in closed position.
	condition and security.	Headlining insecure, dirty, stained or poorly
		repaired.
		Any raised item or hole on floor which could be a
		potential trip hazard.
20.0	Cleanliness of vehicles	
	product in the service as a production of the service of the serv	大大的大大的大大的,这个大大大大大大大大大大的大的大大的大大的大大的大大的大大的大大的大大的大大的大大

	Examine vehicle for interior and exterior cleanliness, including seating, carpets or matting and luggage area. Examine the underside of the vehicle and engine compartment for cleanliness.	Worn carpets/matting, which could be a potential hazard to passengers.  Dirty or wet seating/interior trim/carpets/matting/loose objects accumulated on seat/floor//rear parcel shelf/scuttle panel/in luggage boot.  External body of vehicle excessively dirty.  Foul odour in vehicle.
		Engine or underside of vehicle in a dirty condition.
21.0	Licence Plate	
	Method of inspection	Reason for failure
	Examine rear of the vehicle to check that the plate is firmly fixed to the body work or bumper.	Plate is insecure, damaged or dirty
22.0	Window sticker	
	Method of inspection	Reason for failure
	Examine each rear passenger window to ensure current window stickers are displayed.	Current window stickers not displayed

# **BODYWORK/PAINTWORK**

#### General

The authority has a duty to ensure that all hackney carriages and private hire vehicles which are licensed by it for the use of fare paying passengers are well maintained and are in presentable condition with no significant external damage or corresion.

#### Paintwork and uniform colour

The authority recognises that vehicle paintwork can deteriorate with time and the paintwork is easily damaged yet costly and difficult to repair. The conditions relating to the standard of the paint finish reflect this. Paintwork should be uniform in colour over the whole of the vehicle and where repairs have been carried out best practice bodyshop techniques should be followed to ensure that the best colour match possible is obtained using recognised automotive re-finishing products.

#### Poor workmanship

Repairs should be carried out to high standards. Defects which result from poor preparation or poor application of the paint finish are likely to result in the vehicle not reaching the required standard. Such defects, including runs, 'orange peel', 'fisheyes', dust in the paint, sander marks, poor paint coverage and overspray, are not acceptable.

#### Cosmetic damage

The authority recognises that vehicles suffer minor 'cosmetic' damage during day-to-day use and that this type of damage can be the most difficult and the most costly to repair. The conditions reflect that this type of defect is inevitable on hackney carriages and private hire vehicles. Permitted areas of 'cosmetic' damage as detailed below subject to there being no more than three such defects on any panel and no more than ten such defects on the vehicle. Compliance with the requirements can be achieved by repairing only some of the defects where this is to the advantage of the proprietor.

A <u>panel</u> is the roof, front wing, rear wing, front door (including 'A' pillar) rear door (including 'B' pillar) bonnet (including the area below the windscreen) boot or tailgate, sill, front panel 9including bumper) rear panel (including bumper). The vehicle will fail the test if the bumper is missing, insecure, incorrectly positioned, corroded or damaged; or if there are nay protruding or sharp edges.

#### Scratches

Single scratches or groups of scratches which fit completely inside the test template will not cause the vehicle to fail the test unless the paint film has been broken and

rusting is evident. A scratch is where the paint film is damaged, but there is no deformation of the bodywork.

#### Small dents

Small dents, which fit completely inside the test template will not cause the vehicle to fail the test unless the paint film has been broken and rusting is evident. A dent is where the bodywork has been deformed as a result of an impact or other contact and may or may not include damage to the paint film.

#### **Rust Spots**

A single rust spot or a group of rust spots which fit completely inside the template will not cause the vehicle to fail the test unless the metal is corroded and unable to withstand 'thumb' pressure without crumbling or permanent distortion. Perforation of the panel due to corrosion from the underside of the panel will result in failure of the test. A rust spot is a defect caused by oxidation of the metal due to failure of the paint film to protect it but without obvious damage.

#### Flaking

Areas of flaking paint or lacquer which fit inside the test template will not cause the vehicle to fail the test. Flaking is where an area of the paint or lacquer film loses its adhesion to the substrate due to poor preparation, contamination, water ingress, etc.

#### Stone chips

Stone chips will not cause the vehicle to fail the test unless the paint film has been broken and rusting is evident. A stone chip is a defect to the paint film caused by the impact of small stones 'thrown up' by other traffic.

#### Replacement panels

Vehicles which have been damaged and had replacement panels fitted are acceptable as hackney carriages and private hire vehicles provided that the repairs have been carried out to an acceptable standard.

Fitting – replacement panels should be fitted as per the vehicle manufacturer's specification using approved fittings.

Alignment – replacement panels should be correctly aligned. They should be level with all adjacent panels and the gap between panels should be uniform and similar to those between original panels.

#### <u>Trim</u>

Vehicle trim serves a number of purposes and can make a significant contribution to the overall appearance of the vehicle. Bearing this in mind, the council accepts that some items of trim are delicate and damage easily, whilst others are designed to prevent panel damage and may become damaged whilst performing that function.

Fixing – all trim should be present, correctly aligned and fixed in accordance with the manufacturer's specification.

Damage – scuffing of protective trim will not cause the vehicle to fail the test. Minor damage of 'cosmetic' trim will not cause the vehicle to fail the test.

#### Major accident damage

Vehicles, which have been involved in serious accidents may be used as hackney carriages or private hire vehicles provided that they have been professionally repaired. Any vehicle that is involved in major accident must be reported to the licensing section within the prescribed time as laid down in the conditions of use.

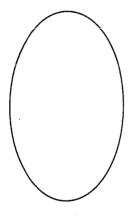
All vehicles that have been involved in an accident must be inspected by a tester at the council's nominated testing station prior to being used as a private hire or hackney carriage.

#### **Assessment**

Where a vehicle tester detects evidence that a vehicle has been involved in a accident which may have caused damage to the structural integrity of the vehicle or may have caused safety critical components to become miss-aligned, the proprietor must prove to the satisfaction of the examiner that the repairs were effected to an acceptable standard or the vehicle must be submitted, at the proprietor's expense, for specialist examination at an approved centre before a licence will be granted or renewed.

# Hackney carriage and private hire bodywork damage template

Dents
Rust spots
Flaking paint
40mm circle (nominal)



# 50mm x 30mm ellipse (nominal)

Damage must fit completely within the lines of the appropriate template in order to be acceptable. The template can be aligned to be most advantageous to the proprietor.

#### Scratches only

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# **APPENDIX B**

# HACKNEY CARRIAGE / PRIVATE HIRE INSPECTION

KIER F&PS

Higher Rd, Urmston, Manchester, M41 9AP

Tel: 0161 747 5795

Plate Number	Make & Model	Year of Manufacture
VRN	Chassis number	Mileage
Taxi Plate	Plate Expiry Date	Window Sticker Expiry Date

# A failure on any 'S' Marked items will result in the immediate suspension of the licence.

#### Section A - MOT Components

hting Equipment.  Items Tested	T'	Manual Ref	Pass	Fail	Reasons for Failure & Comments / Advice
ront & Rear Lamps etc.	S	1.1			
eadlamps	S	1.2			
eadlamp Aim	S	1.6			
op Lamps	S	1.3			
ear Reflectors	s	1.4			
irection Indicators	S	1.5			
azard Warning Indicators	S	1.5			
atteries / Carriers	S	1.9			
ering & Suspension					
eering Control	S	2.1			
teering Mechanism / system	S	2.2			•
ower Steering	S	2.3			
ransmission Shafts	S	2.5			
Vheel Bearings	S	2.5			
ront Suspension	S	2.4			
lear Suspension	S	2.4			,
hock Absorbers	S	2.7			
kes					
BS Warning Systems / Controls	S	3.4			
ndition of service brake system	S	3.3			
ondition of parking brake system	S	3.1			
ervice Brake Performance	S	3.7			•
rking Brake Performance	S	3.7			
es & Wheels					
re size & type	S	4.1	<u> </u>		
re load / speed rating	S	4.1			·
re condition	S	4.1			
oad Wheels	S	4.2			
atbelts				,	
ountings / Condition / Operation	S	5.1		1	
neral					
rivers view of the road	S	6.1			,
lorn	S	6.2			
xhaust System	_ S_	6.3			
xhaust Emissions	S	6.4			
Seneral Vehicle Condition	S	6.5			
/irrors	S	6.6			
uel System	S	6.7			
Registration plates and VIN Numbers	S	6.8			
ngine Mountings	S	6.1		1	

		Doc Ref	Pass	Fail	Reasons for Failure & Comments / Advice
Rear drive shaft inner/outer gaiters	S	1.0			
Prop shaft	S	2.0	_		
Wheels	_ <del>                                     </del>	3.0	<del> </del>		
Seatbelts	S	4.0			
Seating security and condition		5.0			
Doors, locks, hinges, paneling etc.	S	6.0			
Blass and windows		7.0			
Passenger communication		8.0			·
Dil leaks	<u> </u>	9.0			
electrical wiring and equipment		10.0			
nterior lights Panel and meter lights		11.0			
		12.0			
ngine and gearbox mountings eater		13.0			
ront and rear bumpers		14.0 15.0			
oad security	-	16.0	l l		
odywork/paint work		17.0			
ody floor		18.0	-		
terior panels		19.0			
eanliness of vehicle		20.0	1		
cence plate		21.0	1		
urrent window sticker displayed	_	22.0	<del>  </del>		The second secon
ate number displayed	1-				
are card displayed			$\vdash$		
			·		
				•	
PASS / SUITABLE AND IN A F	IT CO	NDITION for u	se as a l	lackney C	
FAIL / UNSATISFACTORY due	IT CO	NDITION for u	se as a l	lackney C	pe rectified at the earliest convenience. The vehicle must be presented at the
PASS / SUITABLE AND IN A F FAIL / UNSATISFACTORY due test station for a further inspection v	to the vithin se	NDITION for undefects listed at even days of too	se as a loove which	lackney C	be rectified at the earliest convenience. The vehicle must be presented at this
PASS / SUITABLE AND IN A F FAIL / UNSATISFACTORY due test station for a further inspection v FAIL / UNFIT FOR USE as a Ha	to the ovithin seckney (	NDITION for undefects listed aboven days of too Carriage/Private ellaneous Provi	se as a legove which day's date Hire versions) Ac	Hackney C ch should to e otherwise nicle due to	pe rectified at the earliest convenience. The vehicle must be proceeded at the
PASS / SUITABLE AND IN A F FAIL / UNSATISFACTORY due test station for a further inspection v FAIL / UNFIT FOR USE as a Ha Section 68 of the Local Government the 'S' marked item has been rectification.	to the within seckney (out (Miscount of the	MDITION for undefects listed aboven days of too Carriage/Private ellaneous Provide e satisfaction of	se as a leave which allows the second and the secon	dackney C ch should be otherwise nicle due to the 1976 the cle tester.	pe rectified at the earliest convenience. The vehicle must be presented at this the vehicle licence will be suspended a failure on an 'S' marked item. In appropriate with the presidence of
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<u>I, the above named, understand that it is an offence to use this vehicle as a Hackney Carriage/Private Hire vehicle whilst the licence is suspended</u>

# **APPENDIX C**

# Vehicle Inspection & Retest Policy

You should present your vehicle for the compliance test at the Test centre up to 10 minutes before the allotted test time. You will be charged a late /non- attendance fee of £28.00 if the vehicle is not presented at the allotted test time.

Vehicle Licence Conditions require that you maintain your vehicle in a satisfactory condition at all times and that you present your vehicle for test in a clean condition. The vehicle must be sufficiently clean of oil, grease and dirt accumulations. You risk your vehicle being turned away from the test centre if you fail to comply with this requirement and being charged £28.00 for non-attendance.

You will be provided with a test report at the end of the test which will give details as to the items that have been examined and whether the vehicle has passed the test. Section A of the report refers to the MOT testable items and Section B refers to the supplementary items that are tested under the provisions of the Local Government (Miscellaneous Provisions) Act 1976.

Table 1 below gives details of what type of retest is required for each failure type and the fee applicable.

Table 1

Failure	Action	Retest Type & Fee
Any item listed in Section A	Suspend	Retest (£50)
of the Inspection Sheet		(Retest of failed items)
excluding minor items (see	·	. '
Table 2 below)		
2 or less minor items from	Suspend	Free retest
Section A of the Inspection		·
Sheet (see Table 2 below)		
3 or more minor items from	Suspend	Minor retest (£25)
Section A of the Inspection		•
Sheet (see Table 2 below)		
Any item marked 'S' in	Suspend	Minor retest (£25)
Section B of the Inspection		
Sheet		
5 or more items in Section B	The vehicle must be	Minor retest (£25)
of the Inspection Sheet	presented at the test station	
(non 'S' marked items only)	for further inspection within	•
	seven working days	
	otherwise the vehicle	

	licence will be suspended.	
4 or less items in Section B of the Inspection Sheet (non 'S' marked items only)	The vehicle must be presented at the test station for further inspection within seven working days otherwise the vehicle licence will be suspended.	Free retest

# Table 2

Minor Items from Section A	
Hazard warning lamps	Rear reflectors
Direction indicators	Lamps
Seats (security)	Seatbelts (not anchorages)
Boot lid	Door
Tail board	Drop sides
Tailgate	Loading door
Sharp edges/projections on bodywork	Horn
VIN	Brake pedal anti-slip rubber
Registration plate	Steering wheel
Fuel filler cap	Mirrors
Windscreen wipers/washers	

# APPENDIX D

#### Ages of Public/Private Hire Vehicles

Trafford Council has a policy as regards the maximum ages of public/private hire vehicles when they are first licensed:-

- Private Hire Vehicles 4 years
- Hackney carriage Vehicles 10 years

These maximum age limits are subject to the proviso that if an older vehicle is deemed by the Council's Transport section to be in exceptional condition it can be eligible to be licensed.

#### What is meant by 'exceptional condition'?

From the dictionary - 'exceptional' - rare, unusual or different.

'condition' - state of being

For a vehicle to be regarded as in exceptional condition it must appear to be in substantially better condition than would normally be expected for a vehicle of the maximum age (see above).

### Indications of which may include:-

#### General

- Lower than average mileage recorded
- Evidence of a high standard of maintenance

#### Interior

- Seats, carpet, roof lining, trim, and dashboard free from cuts, burns, scratches, extensive wear, heavy soiling and staining
- Seat padding firm
- All trim and fittings secured correctly
- Surface of driving controls free from extensive wear
- Previous use of overmats and seat covers

#### <u>Under Bonnet</u>

- Clean and tidy appearance
- No evidence of accident damage or repairs to accident damage
- No visible corrosion or evidence of repairs to corrosion damage
- Under bonnet components correctly secured
- Engine/gearbox etc. free from oil or other leaks
- No evidence of incorrect maintenance or repairs

#### Luggage Space

- No dampness or other evidence of ingress of water
- Trim free from cuts, burns, scratches, extensive wear, heavy soiling and staining
- No trim missing
- All trim correctly fitted and secured

#### Exterior

- General appearance to a high standard
- No accident or other damage
- No evidence of extensive repairs to accident damage
- No noticeable repairs to accident damage (poor quality repairs)
- No visible corrosion or evidence of repairs to corrosion damage
- Paint finish glossy and free from extensive chipping, scratches and other blemishes
- Bumpers and all trim correctly secured and aligned

The above represent examples of the indicators which may be used when assessing whether a vehicle is in exceptional condition, it is not intended as a complete checklist or inspection format.

#### Boyle, Joanne

From:

Mike Brown <mike\_e\_brown@hotmail.com>

Sent:

05 February 2015 21:00

To:

Boyle, Joanne

Subject:

RE: PROPOSED CHANGES TO TAXI TESTING PROCEDURES

Hi Joanne, thank you for your reply

Unfortunately I feel your answers are misplaced, and you have not clarified why Trafford charge so much for an MOT.

I have not questioned Trafford's testing policy in any way?...... No reply was needed

I do not have any issue and fully support the councils policy of two Mots per year. As stated in my email below.

#### My question was why are the charges so high?

You have replied stating The standard MOT fee set by VOSA is £55.00???

Incorrect I'm afraid...

The <u>MAXIMUM</u> any MOT garage can charge is charge is £54.85 https://www.gov.uk/getting-an-mot/mot-test-fees

#### The time taken

-Yigher road garage has an appointment system just like all other MOT garages, 45 mins is the norm, I agree that some MOT'S can take over an Hr as per the VOSA website, never in my time at higher road has an MOT gone over 45 Mins.

Looking around Greater Manchester, the prices vary,

High Peak charge £54.00 for example, this is below the maximum charge as per VOSA. http://www.highpeak.gov.uk/hp/council-services/taxi-licensing/private-hire-operator-licenses

Yet we have Trafford who state "Trafford Council is a well-performing, low-cost council delivering excellent services" but charge 31.5% More?

Why the big difference?

To Summarise.

I believe that the charges for a Trafford MOT are too expensive, and there is no need for them to be this expensive, other boroughs do not charge as much, others I agree do charge more.

The amount of emails that I have received in support of my view are quite amazing.

From the responses and reply's I have received from other owners/operators, Trafford is becoming to expensive and people are actively looking to leave the Trafford license system, move to other boroughs ,but continue to work in Trafford. This is already the case with a few operators and more are likely to follow.

As this scenario grows, it will have advantages and disadvantages.

Higher road will have less Mot's to do, hopefully freeing up the busy Easter period when in the last 3 years it has taken 6 weeks to have an Mot.

Less Vehicle's registered to Trafford will reduce Moira's workload, she needs a pat on the back, she is a massive credit to Trafford, Please pass on my regards.

Trafford will lose revenue generated by Badges/Vehicle renewals and by the looks of things an expensive Mot price which im sure Higher Road do not keep all of the £71.00 per test.

I personally like keeping the money in Trafford,I like Trafford and want to continue working and growing in Trafford. I do not want to move borough.

I Feel Trafford are expensive, too slow to react to market forces, and too blinkered to see what is going on around them.

Just a small example, recently in August 2014, a potential driver applied for a private hire badge, after passing tests/medical he was awarded his badge in January 2015.

5 Mths after starting the process. In many boroughs now, he would of had his badge in under a week, and started providing for his family 4 mths earlier. This is another reason why operators are moving out.

I am not here to argue, I thought Trafford licensing are in place to help operators/ drivers as well as the public to operate safely and within the law and to be competitive, I cant really say that I see this happening. I see more rule changes and higher prices, with a trade that is suffering.

Regards Mike Brown

I-cabs 07949 149 094

From: Joanne.Boyle@trafford.gov.uk
To: mike\_e\_brown@hotmail.com
CC: Joe.Marriott@trafford.gov.uk

Subject: RE: PROPOSED CHANGES TO TAXI TESTING PROCEDURES

Date: Thu, 5 Feb 2015 17:29:50 +0000

Dear Mr Brown

I refer to your email below.

I would like to respond by first stating that the Council has a duty to grant vehicle licences only if it is satisfied that a vehicle is in a suitable mechanical condition; and is safe and comfortable.

The legislation does not define a standard of vehicle to be licensed; although there is case law which defines safe to mean 'safe to be used as a private hire/hackney carriage vehicle' not just 'safe to be used as a vehicle'. Therefore, it is at the Council's discretion what test it will require to satisfy itself that a vehicle is suitable.

The granting of such a licence is viewed by the public as an endorsement that a vehicle is safe and suitable. As licensed private hire or hackney carriage vehicles provide a service to the public the Council is entitled to expect that its licensed vehicles meet high standards. Consequently, rafford's criteria is higher than the standard MOT test and also includes standards for the external and internal condition of the vehicle.

Private vehicles usually have a very different annual mileage to those used as licensed private hire or hackney carriages; for example, family cars often average around 10,000 miles per annum whilst licensed vehicles may average significantly more. For a number of reasons private hire and taxis are subject to more wear and tear, therefore, it is considered two tests per annum is not an onerous requirement, particularly as some local authorities test three times per year.

As you state in your email, the average cost of an MOT can be as low as £40.00. However, many providers use MOT testing as a loss leader offering discounts to encourage business. The standard MOT fee set by VOSA is £55.00. The charge levied by the Council for the Compliance Test includes the cost of the test and additional compliance checks, and administration of the testing system.

In respect of your question about the time taken to do the additional checks; VOSA do not set a standard time period in which a test should be done. In its view a test will take as long as it takes the the the test takes 30 minutes or an hour to complete. The Council's Testing Station has fixed appointment times which are 45 minutes apart because it would be impossible to administer the tests otherwise. However, the length of the test (including the additional checks) may take longer or be over sooner depending on the condition of the vehicle.

All the fees and charges will be considered by full Council on the 18<sup>th</sup> February 2015, the taxi fees will then be advertised in the Advertiser. If you still wish to object to the proposed fees you can do so by writing to me during the formal objection period.

However, I trust the above clarifies the reasons for the Council's testing policy and its fee structure.

Regards

Joanne Boyle

Team Leader (Licensing) Licensing Section Regulatory Services

Trafford Council Trafford Town Hall Talbot Road Stretford M32 0TH

Tel: 0161 912 4129

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**From:** Mike Brown [mailto:mike\_e\_brown@hotmail.com]

**Sent:** 03 February 2015 17:20

**To:** Boyle, Joanne; Atlas Travel; B & S Travel; CALYDEL; colin rea; DMC Travel Dave Cheetwood; Guy Morgan J & M Travel; Mike Bevan; New MoonRobin Hood1; New MoonRobin Hood2; New MoonRobin Hood3; ParkshieldAbacus; Sale Airport Services; Scotts & Cheshire CarsAnytime PH; Scotts Steve Tilston; Stallion Travel; Station Cars; Steve Tandy Passenger Cars Group; Wythenshawe Private HIreClub Cars

Cc: Douglas, Moira; Bate, Stephen

Subject: RE: PROPOSED CHANGES TO TAXI TESTING PROCEDURES

I would like to oppose the changes in price for Trafford Mot's

A normal MOT once a year for any age of car is approx £35/£40.00

Why do we have to pay £71.00? (Twice a Year)

More time taken? - NO A Better MOT? - NO Valet included? -NO

I have heard the excuse that more things are tested? If this is correct then why do these additional checks not take any more time?

Why do Trafford insist on these additional test's?, but VOSA and the government do not?

How can you justify these prices which are nearly more than double what 99.9% of the general car driving public have to pay and we have to do this twice a year?

A Normal car owned by the general public per year £40.00

A registered Taxi/Private hire per year £ 142.00

All I can think of is GREED from the council and the person/people who propose these prices.

A normal MOT takes approx 45 Mins to carry out.

The same time it takes to carry out an MOT for a Trafford taxi / Private Hire!

I do agree with having 2 MOT's per year

Why add the statement below to your emails?

"Trafford Council is a well-performing,low-cost council delivering excellent services to make

Trafford a great place to live, learn, work and relax"

Are you really a low cost council? - your MOT prices disagree!

If you want to say you are in line with other councils - why? - why can you not follow the statement Above? - instead of following the herd?

Regards

Mike Brown I-cabs

> RIBA North West Regional Award 2014 IBA North West Sustainability Award 2014 RIBA North West Emerging Architect of the Year Award 2014 International Green Apple Awards Winner 2014





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# [DELIBERATERY LEST BLANK]

#### Boyle, Joanne

From:

Abbaas Kholwadia < newmoon94@hotmail.co.uk>

Sent:

06 February 2015 22:18

To:

Boyle, Joanne

Subject:

RE: PROPOSED CHANGES TO TAXI TESTING PROCEDURES

what a joke which fool makes these rules i'd love to talk to him/her

From: Joanne.Boyle@trafford.gov.uk

To: admin@atlas-travel.co.uk; bernard@bs-travel.co.uk; dave@calydel.com; colinrea.transport@ntlworld.com; david.cheetwood@ntlworld.com; pmjtravel@btconnect.com; mike e brown@hotmail.com; mikemjb@btinternet.com; enquiries@newrobinhood.info; newmoon94@hotmail.co.uk; oomer 7860@hotmail.com; info@abacus-travel.co.uk; dhughes470@btinternet.com; scottcheshire@ghotmail.co.uk; stephentilston@hotmail.com; alliontravel@gmail.com; stationcarsalty@gmail.com; steven@pcgcars.co.uk;

gary@clubcarsmanchester.com

CC: Moira.Douglas@trafford.gov.uk; Stephen.Bate@trafford.gov.uk

Subject: PROPOSED CHANGES TO TAXI TESTING PROCEDURES

Date: Tue, 3 Feb 2015 13:00:29 +0000

Dear Operator

I am writing to advise you that the Council has reviewed the procedures at the Higher Road Testing Station and is proposing to introduce a new fee structure for retests, age tests and accident damage checks.

From the 1<sup>st</sup> April 2015 the Council proposes to introduce the following:

New Inspection manual – See attached New Retest Policy – See attached Jew Inspection Sheet – See attached

All age tests will be subject to a charge of £25.

All accident damage checks will also be subject to a £25 charge.

It is also proposed that the requirement to carry a fire extinguisher and first aid kit will be removed from the vehicle proprietor conditions.

All fees and charges must be approved by Full Council and any fees relating to private hire and taxi licensing will be advertised in the Advertiser in February.

The Public Protection Sub-Committee will be considering the retest policy proposal and fire extinguisher/first aid kit conditions at its meeting on the 19<sup>th</sup> February 2015.

If you would like to comment on all these proposals please contact <u>licensing@trafford.gov.uk</u> by 18<sup>th</sup> February 2015.

You may wish to pass this information to your drivers so that they are also aware of the proposed changes.

#### Regards

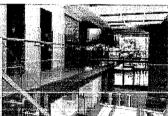
# Joanne Boyle

Team Leader (Licensing)
Licensing Section
Regulatory Services
Trafford Council
Trafford Town Hall
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M32 0TH
Tel: 0161 912 4129

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#### Boyle, Joanne

From:

Guy Morgan <pmjtravel@btconnect.com>

Sent:

16 February 2015 12:22

To:

Boyle, Joanne

Subject:

RE: PROPOSED CHANGES TO THE TAXI TESTING PROCEDURES

Hi Jo

There is no problem with time, I know how busy you are

With all due respect that is complete and utter rubbish.

The age test was conducted at the Town Hall by the enforcement officer as was the tint test, it does not require two technicians and even if it did (they look at the bodywork nothing else) there are two technically qualified staff conducting the compliance test, and, therefore, that meets the criteria you specify below. Therefore there should be no charge and to impose one is scandalous!

Perhaps TMBC can now understand why so many people opt to drive Rossendale Taxis as Private Hire Vehicles in this borough; these Council edicts force owners to make such drastic decisions, diminishing Trafford Council's come. This also places the public at risk with drivers and vehicles being licensed elsewhere. Only last night my wife followed a "Rossendale Taxi" plate 116 from Barton Dock Road, - Davyhulme Road belching clouds of black smoke out the exhaust.

As for legal appeals, under the Public Health Act 1936 you can appeal anything the local Authority does.

Regards

Guy

From: Boyle, Joanne [mailto:Joanne.Boyle@trafford.gov.uk]

Sent: 16 February 2015 11:58

To: 'Guy Morgan'

Subject: RE: PROPOSED CHANGES TO THE TAXI TESTING PROCEDURES

Guy

I apologise for not getting back to you sooner, but I have been waiting for the figures from Kier in respect of their charges.

I respect of the charges for the age test as the vehicle must undergo an extensive full body condition check, and the associated paperwork must have 2 signatures of technically qualified staff (a Council requirement) then both are required to complete the check.

Including the inspection, associated administration / paperwork and liaison with the driver, Kier would levy a charge of 15 minutes labour. As this involves 2 technicians clearly this would conclude as 30 minutes, as a standalone test the previously stated charge would be £25.00 but as this is in conjunction with a compliance test then Kier would reduce this to £12.50.

Should the fees be approved by the Public Protection Sub-Committee, there is no right of appeal to the Magistrates' Court.

Regards

# Joanne Boyle

Team Leader (Licensing) Licensing Section Regulatory Services Trafford Council Trafford Town Hall Talbot Road Stretford M32 0TH

Tel: 0161 912 4129

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**From:** Guy Morgan [mailto:pmjtravel@btconnect.com]

Sent: 09 February 2015 17:12

**To:** Boyle, Joanne; 'Atlas Travel'; 'B & S Travel'; 'CALYDEL'; 'CRT Transport'; 'DMC Travel Dave Cheetwood'; 'ICABS'; 'MJB Travel'; 'New Moon/Robin Hood1'; 'New Moon/Robin Hood2'; 'New Moon/Robin Hood3'; 'Parkshield/Abacus'; 'Sale Airport Services'; 'Scotts & Cheshire Cars/Anytime PH'; 'Scotts Steve Tilston'; 'Stallion Travel'; 'Station Cars'; 'Stave Tandy Presented Cars Creams (Not the section of the Cars) 'Stave Tandy Presented Cars (Not the Section Cars)'; 'Stave Tandy Presented Cars (Not the Section

'Steve Tandy Passenger Cars Group'; 'Wythenshawe Private HIre/Club Cars' **Subject:** RE: PROPOSED CHANGES TO THE TAXI TESTING PROCEDURES

Hi Joanne.

Sounds as though we are getting closer to an agreement.

I would like TMBC to inform us all as to what this £12.50 charge is for, the vehicle undergoes a rigorous test and that test states the vehicle is suitable for use as a Taxi/Private Hire vehicle, there is no **EXTRA** inspection and the test fee is already more expensive than a normal MOT for no good reason.

Kindly furnish us with a comprehensive breakdown of the accounts covering the industry as a whole showing us exactly what these fees cover; I for one do not believe this fee is anything other than a total rip off.

I assume that if this is approved by the "Licensing Panel" there will still be a right to appeal through the Magistrates Court.

Regards

Guy Morgan.

From: Boyle, Joanne [mailto:Joanne.Boyle@trafford.gov.uk]

Sent: 09 February 2015 16:51

**To:** Atlas Travel; B & S Travel; CALYDEL; CRT Transport; DMC Travel Dave Cheetwood; Guy Morgan J & M Travel; ICABS; MJB Travel; New Moon/Robin Hood1; New Moon/Robin Hood2; New Moon/Robin Hood3; Parkshield/Abacus; Sale Airport Services; Scotts & Cheshire Cars/Anytime PH; Scotts Steve Tilston; Stallion Travel; Station Cars; Steve Tandy Passenger Cars Group; Wythenshawe Private HIre/Club Cars

Subject: PROPOSED CHANGES TO THE TAXI TESTING PROCEDURES

#### **Dear Operator**

Further to my previous email, it is proposed to bring the annual age test in line with one of the two yearly compliance tests. This will mean that, if approved, vehicle owners will not require a separate appointment for an age test for an existing licensed vehicle.

However, the age test will still be considered a separate inspection to the compliance test incurring costs relating to time taken to do the additional check by two testers, in line with current procedures.

Therefore, the following policy is proposed to become effective from the 1<sup>st</sup> April 2015.

- One of the two yearly compliance tests will include an age test, where applicable, at an additional charge of £12.50.
- On renewal of the licence the vehicle owner will be required to provide a copy of the age test certificate showing that a test has been done within the last 6 months. If an age test has not been done the licence will not be renewed and the vehicle will be subject to a new application and an age test at the full fee of £25.

If you would like to comment on the proposal to bring the age test in line with the compliance test, please respond by the 6th March 2015. Your comments will be included in a report to the Public Protection Sub-Committee at its meeting on the 19<sup>th</sup> March 2015 when these proposals will be considered.

All fees and charges will be notified in the Advertiser on the 19<sup>th</sup> February 2015, If you wish to object to the proposed fees you should submit your objections between the 19th February and the 18<sup>th</sup> March 2015. Any objections to the fees will also be considered at the above meeting.

#### Regards

Joanne Boyle

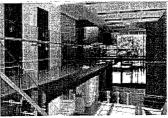
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RIBA North West Regional Award 2014 RIBA North West Sustainability Award 2014 RIBA North West Emerging Architect of the Year Award 2014 International Green Apple Awards Winner 2014





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Trafford Town Hell

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The Public Protection Sub-Committee will be considering the retest policy proposal and fire extinguisher/first aid kit conditions at its meeting on the 19<sup>th</sup> February 2015.

If you would like to comment on all these proposals please contact <u>licensing@trafford.gov.uk</u> by 18<sup>th</sup> February 2015.

You may wish to pass this information to your drivers so that they are also aware of the proposed changes.

Regards

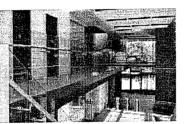
# Joanne Boyle

Team Leader (Licensing)
Licensing Section
Regulatory Services
Trafford Council
Trafford Town Hall
Talbot Road
Stretford
M32 0TH

Tel: 0161 912 4129

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#### Boyle, Joanne

From:

Guy Morgan <pmjtravel@btconnect.com>

Sent:

03 February 2015 17:03

To:

Boyle, Joanne; 'Atlas Travel'; 'B & S Travel'; 'CALYDEL'; 'CRT Transport'; 'DMC Travel

Dave Cheetwood'; 'ICABS'; 'MJB Travel'; 'New Moon/Robin Hood1'; 'New

Moon/Robin Hood2'; 'New Moon/Robin Hood3'; 'Parkshield/Abacus'; 'Sale Airport Services'; 'Scotts & Cheshire Cars/Anytime PH'; 'Scotts Steve Tilston'; 'Stallion Travel'; 'Station Cars'; 'Steve Tandy Passenger Cars Group'; 'Wythenshawe Private

HIre/Club Cars'

Cc:

Douglas, Moira; Bate, Stephen

Subject:

RE: PROPOSED CHANGES TO TAXI TESTING PROCEDURES

#### Ladies and Gentlemen

I believe this is a total rip off.

I was told over two years ago that the age test would be incorporated into the test as and when required, there is no reasonable excuse for this not to be the case.

Regards

Guy Morgan

From: Boyle, Joanne [mailto:Joanne.Boyle@trafford.gov.uk]

Sent: 03 February 2015 13:00

**To:** Atlas Travel; B & S Travel; CALYDEL; CRT Transport; DMC Travel Dave Cheetwood; Guy Morgan J & M Travel; ICABS; MJB Travel; New Moon/Robin Hood1; New Moon/Robin Hood2; New Moon/Robin Hood3; Parkshield/Abacus; Sale Airport Services; Scotts & Cheshire Cars/Anytime PH; Scotts Steve Tilston; Stallion Travel; Station Cars; Steve Tandy Passenger Cars Group; Wythenshawe Private HIre/Club Cars

Cc: Douglas, Moira; Bate, Stephen

Subject: PROPOSED CHANGES TO TAXI TESTING PROCEDURES

#### **Dear Operator**

I am writing to advise you that the Council has reviewed the procedures at the Higher Road Testing Station and is proposing to introduce a new fee structure for retests, age tests and accident damage checks.

From the 1<sup>st</sup> April 2015 the Council proposes to introduce the following:

New Inspection manual – See attached New Retest Policy – See attached New Inspection Sheet – See attached

All age tests will be subject to a charge of £25.

All accident damage checks will also be subject to a £25 charge.

It is also proposed that the requirement to carry a fire extinguisher and first aid kit will be removed from the vehicle proprietor conditions.

All fees and charges must be approved by Full Council and any fees relating to private hire and taxi licensing will be advertised in the Advertiser in February.

#### Boyle, Joanne

From:

Stallion Travel Manchester <stalliontravel@gmail.com>

Sent:

03 February 2015 20:27

To:

Boyle, Joanne

Cc:

Atlas Travel; B & S Travel; CALYDEL; CRT Transport; DMC Travel Dave Cheetwood; Guy Morgan J & M Travel; ICABS; MJB Travel; New Moon/Robin Hood1; New Moon/Robin Hood2; New Moon/Robin Hood3; Parkshield/Abacus; Sale Airport Services; Scotts & Cheshire Cars/Anytime PH; Scotts Steve Tilston; Station Cars; Steve Tandy Passenger Cars Group; Wythenshawe Private HIre/Club Cars; Douglas,

Moira: Bate, Stephen

Subject:

Re: PROPOSED CHANGES TO TAXI TESTING PROCEDURES

Hi Trafford Licensing Unit Team

Lets keep things simpler and cheaper. The taxi trade is nose diving and is getting worse every year.

2 MOT's per year are ok but Age Test should be part of the MOT just like the rest of the councils. This will duce the number of visits to the garage and simplify things.

2 visits / Year to the Garage

Regards

Hamid

On 3 February 2015 at 13:00, Boyle, Joanne < <u>Joanne.Boyle@trafford.gov.uk</u>> wrote:

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If you would like to comment on all these proposals please contact <u>licensing@trafford.gov.uk</u> by 18<sup>th</sup> February 2015.

You may wish to pass this information to your drivers so that they are also aware of the proposed changes.

Regards

# Joanne Boyle

Team Leader (Licensing)

Licensing Section

**Regulatory Services** 

Trafford Council

Trafford Town Hall

Talbot Road

Stretford

#### Boyle, Joanne

From:

Colin Rea <colinrea.transport@ntlworld.com>

Sent:

04 February 2015 08:39

To:

Boyle, Joanne; Atlas Travel; B & S Travel; CALYDEL; DMC Travel Dave Cheetwood; Guy Morgan J & M Travel; ICABS; MJB Travel; New Moon/Robin Hood1; New Moon/Robin Hood2; New Moon/Robin Hood3; Parkshield/Abacus; Sale Airport Services; Scotts & Cheshire Cars/Anytime PH; Scotts Steve Tilston; Stallion Travel; Station Cars; Steve Tandy Passenger Cars Group; Wythenshawe Private HIre/Club

Cars

Cc:

Douglas, Moira; Bate, Stephen

Subject:

Re: PROPOSED CHANGES TO TAXI TESTING PROCEDURES

#### Hi Joanne

I agree with most of the changes, "up to the vehicle owner to make sure vehicle is road worthy if it fails mot then ey have no one else to blame", the only thing i have a problem with is the charges for annual age test for vehicles that are already plated, this should be incorporated into the mot as the price is already over inflated and they already check body / paint /damage and for the amount we pay for plates and tests i think we should be getting a better service IE the amount of time it takes to get a vehicle plated due to lack of manpower in both Keir and Trafford it takes far to long to get a vehicle plated on busy times of the year it can take over 8 weeks to plate a vehicle due to only 8 mots a day and having to wait a week or so for each council appointment (council cut backs)

I also think we should be copying Manchester and Stockport removing plates from dangerous vehicles until all repairs have been completed and checked, penalize the bad operators not us all

Good Luck

Colin

On 03/02/2015 13:00, Boyle, Joanne wrote:

**Dear Operator** 

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#### Regards

Joanne Boyle
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#### Boyle, Joanne

From:

Bernard O'Connell <bernard@bs-travel.co.uk>

Sent:

05 February 2015 13:52

To:

Licensing

Subject:

Increase in charges for Private Hire Vehicles

#### Good Afternoon

In response to your recent email regarding the above:-

We strongly object to the proposals set out in said email, Trafford pride itself on being 'a well performing, LOW COST council delivering excellent services to make Trafford a great place to live, WORK and relax', how can you justify this statement when you are proposing to charge us even more money than you do at present? Private Hire vehicles have to have 2 compliance (MOT) tests per annum, even if said vehicle is brand new! The cost of this is at present £142, an MOT (which is the same as a compliance test) costs anywhere from £30-£50 elsewhere, the 'age test' which takes approximately 5 minutes is free at present, how can you justify a £25 charge? cident damage tests again are free, how much an hour are you proposing to charge for this service? I estimate this

works out at £300 per hour!!!

With the rising cost of insurance and the proposed increase in charges Trafford Council will in effect encourage what

With the rising cost of insurance and the proposed increase in charges Trafford Council will in effect encourage what is already happening, ie 'out of town' vehicles and drivers working in the Borough of Trafford, not licensed by Trafford.

I cannot see the logic behind removing the necessity of a fire extinguisher and first aid kit in vehicles, surely this is an added security for passengers?

Regards

Bernard & Sue O'Connell

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